Quality Clause: Computer Software/Hardware/Peripherals (CS)



QUALITY SYSTEM:

- 1. Seller must adhere to a Quality Management System (QMS) that is either certified by a 3rd party registrar or conforms to one or more of the following:
 - a) SAE AS9100 Quality Management Systems Aerospace Requirements
 - b) SAE AS9110 Quality Management Systems Aerospace Requirements for Maintenance Organizations
 - c) SAE AS9120 Quality Management Systems Aerospace Requirements for Stockist/Distributors
 - d) ISO 9001 Quality Management System Requirements
 - e) SAE AS9003 Inspection and Test Quality System
- 2. If Seller does not have an established QMS; Seller must pass an HRL Quality Management System risk assessment and/or audit to qualify as an HRL approved supplier.

FOREIGN OBJECT DAMAGE (FOD) PREVENTION:

- 1. The Seller shall establish and maintain an effective FOD prevention program. The Seller's program shall utilize effective FOD prevention practices. The program shall be proportional to the sensitivity of the products to FOD, as well as to the FOD generating potential of the manufacturing methods.
- 2. Written procedures or policies developed by the Seller shall be subject to review and audit by the Buyer and/or government representative. Failure to meet procedure objectives could result in a change of the Seller's approved supplier status from Buyer.

ELECTROSTATIC DISCHAGE (ESD) PREVENTION:

- For sensitive electrical and electronic parts susceptible to damage from Electrostatic Discharge (ESD), the supplier is responsible to establish and implement and ESD Control Program per the latest revision of one of either MIL-STD-1686, EIA-625, ANSI/ESD s20.20 or better equivalent. The supplier shall take the necessary precautions to ensure that static susceptible devices are adequately protected from ESD damage during manufacturing, test, inspection, storage, packaging and shipping. Packaging shall be marked with an ESD cautionary note or symbol.
- 2. Written procedures or policies developed by the Seller shall be subject to review and audit by the Buyer and/or government representative. Failure to meet procedure objectives could result in a change of the Seller's approved supplier status from Buyer.

SHIPPING DOCUMENTS:

- 1. The Seller shall furnish Commercial shipping documents / packing lists with each shipment containing the following information:
 - a) Buyer Purchase Order Number,
 - b) Part Number(s),
 - c) Description,
 - d) Manufacturer, if Seller is not the original manufacturer
 - e) Quantity ordered,
 - f) Quantity shipped,
 - g) Lot/Date Code/serialization, as applicable, and
 - h) Any handling constraints or cautions such as, but not limited to:

HRL 463 03-02-20

Quality Clause: Computer Software/Hardware/Peripherals (CS)



- i. Optics: open only in clean room environments.
- ii. ESD sensitive materials: open only at approved ESD workstation.
- iii. Moisture sensitive materials: open / store only in humidity controlled area.
- iv. Shock sensitive materials (shock monitoring should be specified if required).

OTHER QUALITY PROVISIONS:

- 1. Quality Flow Down: The Seller shall ensure all relevant Purchase Order requirements are flowed to their sub-tier sellers. The Seller's sub-tier sellers shall be responsible for compliance to the same quality clauses, specifications and requirements specified on the Purchase Order.
- 2. Quality Records: The Seller's Product, Process Control and Quality Records shall be retained by the Seller for a minimum of five (5) years unless a longer retention is specified in the purchase order. Seller shall provide Product, Process Control and Quality Records upon request from Buyer.
- 3. Configuration Management: The Seller shall notify Buyer of any changes made to materials, processes, procedures, design interfaces or software which affects the form, fit, function, safety, reliability, service life, replaceability or interchangeability of products to be delivered to Buyer. Some examples (not inclusive) of changes where product impact shall be evaluated by Seller and communicated to Buyer are Plant/Lab relocation, change in materials used, design change, sub-tier supplier change, process change, and/or equipment change.
- 4. Nonconformance/Corrective Action: The Seller shall respond to Buyer's request for root cause and corrective action if nonconforming material is rejected by Buyer and determined to be the Seller's responsibility. Failure to respond within the prescribed time frames requested could affect future procurement and/or a change of the Seller's approved supplier status from Buyer.
- 5. The U.S. Government has the right to inspect any and all work and documentation included in this Purchase Order at the Seller's facility that is in fulfillment of a U.S. Government contract.
- 6. Buyer may refuse to accept any product if the Seller fails to submit certifications, documentation, test data or reports specified by the Purchase Order.
- 7. The Supplier is encouraged to utilize Statistical Process Controls (SPC) and other proactive and preventive control methods wherever possible.
- 8. Buyer reserves the right to require and request evidence of Seller ensuring that their personnel are aware of their contribution to product or service conformity, product safety, and ethical behavior.
- 9. Buyer requires that all special processes required by this Purchase Order must be performed by competent qualified personnel.

HRL 463 03-02-20 2

Quality Clause: Computer Software/Hardware/Peripherals (CS)



- 10. Buyer reserves the right to monitor Supplier's performance including:
 - a. Supplier Risk
 - b. Quality of product or service delivered
 - c. On time delivery of product or service

HRL 463 03-02-20